Booking Engine Training & Support

1. Video Tutorials

- To Access, simply click log into your Net Affinity Booking Engine & Click on the "Video Tutorials" Button on the top right corner.
- Videos are categorised below and all are accompanied with supporting PDF documents of instructions.
- These videos will be updated as enhancements are made to booking engine.
- Topics Covered & Times of Videos:
  - Occupants
    - Loading occupants 1:20 (mins)
  - Room Types
    - Loading Room Types 3:38 (mins)
  - Rate Plans
    - Rateplan Setup 7:07 (mins)
    - Changing the Name of a Rateplan 1:02 (mins)
    - Cloning a Rateplan 0:47 (mins)
    - Floating Rates 2:25 (mins)
  - Rates
    - Loading Rates 2:36 (mins)
    - Tiered Rates 0:50 (mins)
  - Availability
    - Loading Availability 1:38 (mins)
  - Minimum Stays
    - Setting Minimum Stays 1:56 (mins)
  - Closeouts
    - Setting Closeouts 1:26 (mins)

2. Monthly/6 Weekly Webinar Trainings

- This will be provided by a Net Affinity Account Manager on Google Hangouts. It will be for all Net Affinity Clients, but will incorporate users for consolidator sites (e.g. Ireland Hotels / Guesthouses of Ireland) also.
- The next training will be on the 25th November at 11am and I will be running this session.
- Hotels can sign up on: http://www.netaffinity.com/BKE-training.html. Only once they sign up will they receive the link to the training.
- This page will be updated each month with the new session date & time
- Videos will be available for 7 days to view after the session.