

Westside Hospitality Training Centre

Located on the Model Farm Road, our newly opened Hospitality Training Centre has been fitted out to Industry Standards. It contains a Training Kitchen, Restaurant Kitchen, Training Restaurant, Training Bar, Accommodation Suite, Barista Training Room as well as all associated Training and Information Technology Rooms.

Overview

These programmes are designed through collaboration with local industry partners to provide training and certification for people employed within the hospitality sector.

Benefits

- Gain international recognised qualifications
- Enrich your work immediately as you acquire new skills
- Enhance employment prospects and career opportunities.

Entry Requirement

- All participants will have completed a probationary period with their employer
- Participants for Bar and Restaurants programmes must be over 18 years of age
- Non-native English speakers must have a good proficiency of English language



CORK TRAINING CENTRE

Westside Building
Westside Industrial Estate
Model Farm Road, T12 NX5N

Contact:

Admissions Office at 021 4856379/200
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CORK TRAINING CENTRE



HOSPITALITY SKILLS TO ADVANCE

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FRONT OF HOUSE SKILLS

City of Guilds Level 2 Diploma in Reception Services

Duration: 1 day per week - 26 weeks

- Safety at work
- Customer Service in the Hospitality & Catering Industry
- Book accommodation for guests
- Handling cash and guest accounts
- Arrival and departure services
- Promote products and services for guests
- Reception Office Skills
- Local tourism awareness
- GDPR Overview
- Opera Hotel Management software training
- Storing and handling guest property



PROFESSIONAL BARTENDING SKILLS

City of Guilds Award in Professional Bartending

Duration: 1 day per week - 7 weeks

- Food allergens
- Micro software training
- Local tourism awareness
- Bar skills
- Cocktail making techniques
- Product knowledge
- Customer service
- Barista skills
- Handling glassware



RESTAURANT SKILLS

QQI Level 3 Award in Restaurant Skills

Duration: 1 day per week - 7 weeks

- Food allergens/Food safety
- Micro software training
- Local tourism awareness
- Customer service
- Breakfast/Lunch/Dinner service
- Principles of the responsible serving of alcohol
- Barista skills
- Wine products knowledge and service
- GDPR Overview

