

# Introduction to Flipdish

Get started online during COVID-19



Want to set up online ordering today?

[Get in touch here.](#)

# The technology to succeed online during COVID-19 and beyond

Trusted partner to 2,000+ customers in Ireland and around the world:



## BRANDED WEBSITE

We provide world class web [ordering](#) which can be embedded onto your existing [website](#) or we can offer you an entirely new website beautifully customised to your brand.



## BRANDED APPS

We create cutting edge native iOS and Android [apps](#) that you can use to accept orders directly, promote loyalty, and communicate directly with your customers. We have numerous [integrations](#) with 3rd party software e.g. POS.



## SUPPORT + SUCCESS

Email and phone support is highly valued by our clients and we value providing high quality and **friendly** support. At Flipdish, your success is our success so we have a team of experts at the ready to help you to thrive online.



## MARKETING

Automated [marketing](#) campaigns are available and through the Flipdish portal you also have the ability to create custom campaigns. [Managed marketing](#) is also available and includes social ads, Google Ad's, email blasts & SMS marketing



## ANALYTICS

Detailed [analytics](#) are available in accessible formats such as graphs, charts and downloadable spreadsheets on the Flipdish portal. Our invoicing and sales reports will help you to manage your online business.



## KIOSKS

Self serve [kiosks](#) reduce waiting times, increase order values & order volume. These devices reduce human interaction and facilitate contactless ordering. Table, floor & wall mounted variations available.

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# Special offer for IHF members



## Fast & free set-up

Free website set-up so you're online & accepting orders within days of joining Flipdish



## Cost-effective commission

- 6% for cash orders
- 7.5% for credit card orders
- 50c per customer transaction



## Enabling contact-free trading

Fully digital service with contact-free delivery now included in customer/restaurant options



## Ongoing support & marketing options

Customer success and in-house managed marketing teams on-hand to deliver your online business

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