

Irelandhotels.com



How to Redeem the Go Anywhere Gift Card;

1. Gift card holders must now book directly with our partner hotels online or over the phone.
2. Gift Cards are provided to hotels at the point of **Check-In** by guests
3. Hotels must log into the [Promopay Cloud Terminal](#) (PCT) website
4. Hotels should first check the balance of the gift card/s

**How:**

- Click Card Payment
- Click Check Balance
- Enter gift card code (with no spaces) in **Card Code** field
- Skip **Verification Code** field
- Click **Check Balance** to establish Balance.
- Once balance is established, click **Payment Card**
- Click **Accept Payment**
- Enter gift card code (with no spaces) in **Card Code** field
- Skip **Verification Code** field
- Click **Accept Payment** button
- Notification will be given of successful redemption and report will be visible in **Terminal Report** and a Report email will be sent to user

(If redemption fails please contact [support@irelandhotels.com](mailto:support@irelandhotels.com))

5. Where possible please note guests gift card code on your system
6. Any costs about the value of the gift card must be settled directly between the guest and hotel
7. Guests can repeat the redemption process again on check-out to cover additional charges
8. Payments are made to hotels at the start of the following month of redemption by EFT minus 10% commission + Vat. (Hotels **MUST** redeem gift cards on the PCT platform in order to registered for payment)
9. View Redemption Video [HERE](#)

Note:

- a. Automated emails regarding PCT are delivered via [Do not reply@promotionalpayments.com](mailto:Do_not_reply@promotionalpayments.com) (please mark this address as a friendly sender)

For requests relating to Irelandhotels.com profiles, PCT website access, payments please contact [support@irelandhotels.com](mailto:support@irelandhotels.com)