

Say 'hello' to



The first CRS-ready AI voice agent built for hotel revenue teams

Book a demo



Purpose built to convert missed calls into revenue

Quick

Answers calls within 3 rings
→ **never miss a booking opportunity**

24/7

Availability in 30+ languages
→ **serve every guest, anywhere**

Integrated

CRS/PMS connected
→ **real-time rates, policies, and availability**

Smart

Upselling engine
→ **maximize ADR & ancillary sales**

Advanced

Built-in AI intelligence
→ **end-to-end reservation handling**

Seamless

Analytics dashboard
→ **revenue recovery, call volume, guest insights**

Why hotels choose UNO VIVA



Boosts topline

Voice bookings have the highest conversion & ADR among direct channels



Reduces costs by up to 50%

Saves \$2,500–\$2,900 per 10,000 minutes handled vs. staffing



Scales effortlessly

Flat cost per call even as volume grows



Enterprise-grade security

SOC 2, GDPR, HIPAA compliant

Real results from day one

100%

answer rate
achieved in pilot
rollouts

40%

increase in booking
revenue through
automated upselling

68%

reduction in
reservation
desk workload

Live

in 1 day, not weeks -
fully integrated with
your CRS/PMS